





Veteran Directed Care (VDC) Training

December 11, 2019

FY2020 Case Mix Rate Calculator and Veteran Care Agreement (VCA) Tools and Policies







Agenda

- □ Welcome from the Administration for Community Living (ACL)
- Overview of the FY2020 Case Mix Rate Calculator and impact of new rates
- □ From our partners at the Veterans Health Administration (VHA), important Veteran Care Agreement (VCA) tools and policies
- □ Open question & answer (Q&A)
- Closing







FY2020 Case Mix Rate Calculator

Patrick Brady, The Lewin Group







Overview of the FY2020 Case Mix Rate Calculator

State	New York		
County or City	New York County		
Case Mix Level	D		
Start Date of SEOC^ (MM/DD/YYYY)	10/1/2015		
End Date of SEOC (MM/DD/YYYY)	9/30/2016		
Number of Months in SEOC	12.0		
Prorated First Month Veteran Budget	\$2,688		
Average Monthly Veteran Budget	\$2,688		
Monthly Administrative Fee	\$758		
Average Monthly VA Obligation	\$3,446		
Total Veteran Budget for SEOC	\$32,341		
Full Assessment Fee	\$1,068		
Partial Assessment Fee	\$534		
Total VA Obligation for SEOC (if includes Full			
Assessment Fee)	\$42,507		
Total VA Obligation for SEOC (if DOES NOT			
include Full Assessment Fee)	\$41,439		

Key highlights:

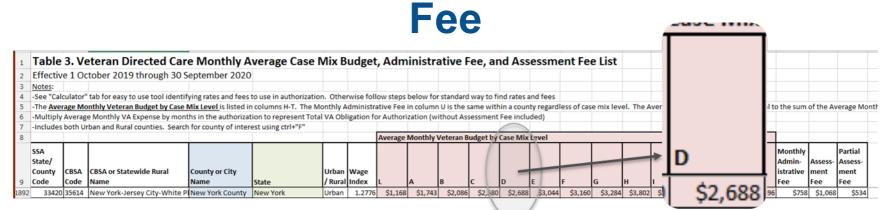
- New benchmark: 60% of MN Medicaid's Elderly Waiver
- 14-15% increase in actual rates from previous case mix rates
- "Average Monthly Veteran Budget" does not include the monthly administrative fee (see next slide)
- Rates can be found at: <u>https://nwd.acl.gov/pdf/VDC</u>
 <u>Case Mix Rate Calculator</u>
 <u>FY2020 508compliant.xlsx</u>







Veteran Budget & Monthly Administrative



- "Average Monthly Veteran" Budget does NOT include the monthly admin fee
- "Average Monthly VA Obligation" equals "Average Monthly Veteran Budget" PLUS "Monthly Administrative Fee"

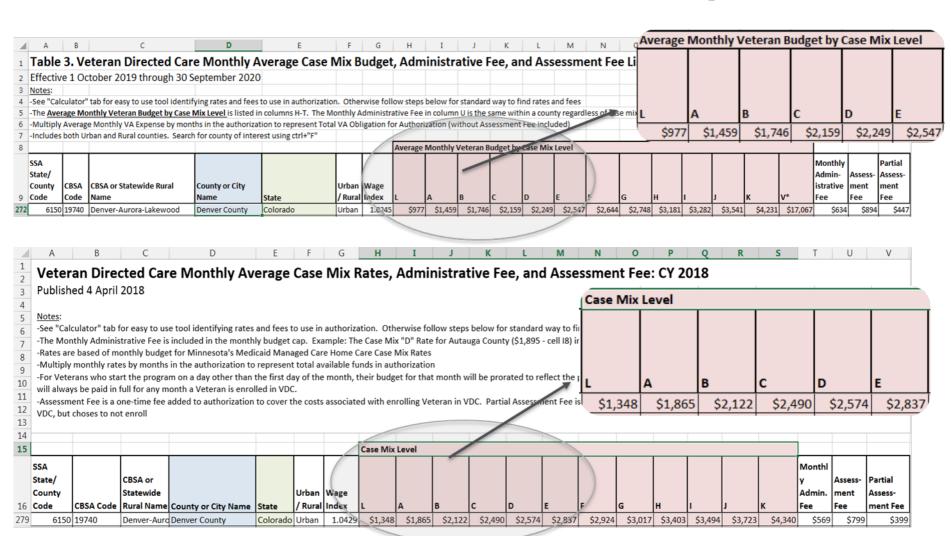
1	A	В		
1	Table 1. VDC Case Mix Rate Calculator			
2	State	new york		
3	County or City	new york county		
4	Case Mix Level	D		
5	Start Date of SEOC^ (MM/DD/YYYY)	10/1/2019		
6	End Date of SEOC (MM/DD/YYYY)	9/30/2020		
7	Number of Months in SEOC	12.0		
8	Prorated First Month Veteran Budget	\$2,688		
9	Average Monthly Veteran Budget	\$2,688		
10	Monthly Administrative Fee	\$758		
11	Average Monthly VA Obligation	\$3,446		
12				
13	Total Veteran Budget for SEOC	\$32,341		
14				
15	Full Assessment Fee	\$1,068		
16	Partial Assessment Fee	\$534		
17				
	Total VA Obligation for SEOC (if includes Full			
18	Assessment Fee)	\$42,507		
19				
	Total VA Obligation for SEOC (if DOES NOT			
20	include Full Assessment Fee)	\$41,439		







FY20 and FY19 Case Mix Comparison









Example of FY19 and FY20 Case Mix

- Denver County, CO
- •FY19 Case Mix Level (Case Mix D): \$2,574
 - ► Monthly Administrative Fee: \$569
 - ➤ Calculate Veteran Service Budget: \$2,754 (Case Mix Level) \$569 (Monthly Admin Fee) = \$2,005 service budget
- FY20 Average Monthly Veteran Budget for Case Mix D: \$2,249
 - ► Monthly Administrative Fee: \$634
 - ► No math needed Veteran Service Budget is \$2,249 and Administrative Fee is \$634

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FY2020 Case Mix Rate Calculator: Impact

	FY19 Case	FY20 Case	
Locality – Denver County, CO	Mix Rates	Mix Rates	Diff (% Change)
Wage Index*	1.0429	1.0245	-0.0184
Monthly Administrative Fee	\$569	\$634	\$65 (11%)
Average Monthly Veteran Budget			
(Case Mix 'D')	\$2,004	\$2,249	\$245 (12%)
Average Monthly VA Obligation	\$2,574	\$2,884	\$310 (12%)
Total Veteran Budget for SEOC**	\$30,888	\$34,608	\$3,720 (12%)

^{*}Wage index set by the Centers for Medicaid and Medicare Services (CMS)

^{**}Assumes 12 month standard episode of care (SEOC)







FY2020 Case Mix Rate Calculator: Next Steps for VDC Providers

- Review FY2020 Case Mix Rate Calculator
- VAMCs will use the FY2020 Case Mix Rates for new and updated
 VDC authorizations beginning on October 1, 2019
 - Ex. A new Veteran referred for VDC enrollment on 12/1/2019
 - Ex. A Veteran has been enrolled in VDC since 3/1/2017. Their current authorization for VDC expires on 12/31/2019. VA will use the new case mix rates when sending a new authorization if VDC is to be continued on 1/1/2020
- VDC Providers should review new VDC authorizations to verify changes in Case Mix Rates have been applied
- Submit updated Veteran spending plans to your partnering VAMC for approval







Important VCA Tools and Policies



- Daniel Schoeps,
 Director, VA Purchased
 Long-Term Services
 and Supports
- Nick Page, The Lewin Group







Important VCA Tools, HSRM

HealthShare Referral Manager (HSRM)

VA's new secure online portal for managing referrals and authorizations to community providers

- Facilitates health information exchanges between VA and community providers through one unified platform
- Reduces turnaround time for authorizations and reimbursement
- Provides easy access to bundled care/standard episode of care (SEOC) information
- Indicates which services are required, and how to acquire precertification
- Allows community providers to submit Request for Services (RFS)
- Reduces time wasted waiting for fax, phone, or email contact prior to serving a Veteran

Community providers can register for the **HSRM training** by signing up and viewing the webinar (every Tuesday 1-3 PM EST) through the <u>VHA TRAIN website</u>. For more information about HSRM, visit the <u>OCC Website</u>.







Important VCA Tools, eCAMS

Electronic Claims Adjudication Management System (eCAMS)

VA's new management system for processing claims received from community providers outside of VA's Community Care Network (CCN)

- Streamlines claims processing while improving efficiency and standardization
- Leverages auto-adjudication functionality and is reliant on valid data inputs
- Community care providers outside of the CCN will continue to submit claims much like they do today

eCAMS Requirements for Community Providers

- Acquire a <u>National Provider Identification</u> (NPI) number and include on all claim submissions
- Include complete 9-digit SSN for the Veteran on all claim submissions
- Include referral/authorization number on all claim submissions
 - <u>List the VCA authorization number on Field #63 of the UB-04 titled "Treatment Authorization Codes"</u>
- Submit claims in accordance with National Uniform Billing Committee (NUBC) and National Uniform Claims Committee requirements (NUCC)

Community providers are also encouraged to submit health care claims through VA's clearinghouse, <u>Change Healthcare</u>. For more information about community care claims processing, visit the <u>OCC website</u>.







Important VCA Tools, CEP

Customer Engagement Portal (CEP)

- VA web application for community providers and other registered vendors to research the status of claims received by VA.
- This includes information on previous, current, and future payments, and provides the option to check the status of CMS 1500 (HCFA-1500) or CMS 1450 (UB-04) claims forms.
- Link to CEP website: https://www.cep.fsc.va.gov/

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Important VCA Policies, VCA Trainings

Required VCA Trainings

- As described in Section D.9 and D.11, the VCA states that providers must complete certain online training courses offered by VA within 180 days of signing the VCA
- VA requires VDC providers to complete the MISSION-identified training within 180 days of signing a VCA
- Training needs to be completed by one individual per NPI included on the VCA
- Current required courses include:
 - Opioid Safety Initiative Training Course
 - General Competency Training Course

Accessing Required VCA Trainings

- VA's Community Care Provider Education and Training Resources webpage provides information on educational opportunities for VA community providers
- VDC providers must create an account on the <u>VHA TRAIN website</u>
- Once you activate your VHA TRAIN account, you may access your account through the <u>VHA TRAIN log in page</u> to manage your profile and register for and launch the required VCA trainings







Important VCA Policies, Authorizations

Authorizations

- Once a VCA is signed by a community provider and VA Medical Center, the community provider will be notified to begin receiving referrals and authorizations from VA to provide care to Veterans.
- The referral and authorization contain the scope of services authorized for the community provider to provide to a specific Veteran.
- Referrals and authorizations are then sent to community providers through the HealthShare Referral Manager (HSRM).
- VCA authorization numbers should be listed on all VDC invoices.
 - <u>List the VCA authorization number on Field #63 of the UB-04</u>
 <u>titled "Treatment Authorization Codes"</u>







Questions and Answers

Please use the chat feature in the right side panel of the WebEx platform to enter any questions.









Closing

- Please complete a brief survey:
 - https://www.research.net/r/December_VCA_Training_20 19_survey
- Please email the VDC Technical Assistance Team with any questions or to share your own successes!
 - veterandirected@acl.hhs.gov
- Stay tuned: in the coming months, the VDC Ticker will be transitioning to a new, updated reporting page on ACL's No Wrong Door (NWD) website (https://nwd.acl.gov/).
 - VDC Programs will receive communications with details regarding the change